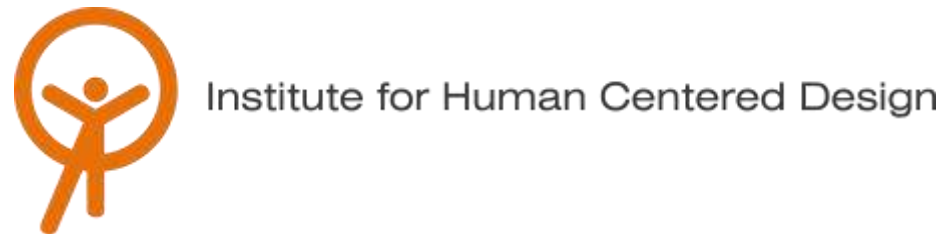


## 911 Emergency Call Center



### City of Everett ADA Transition Plan

June 2018



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## 911 Emergency Call Center

Year Built: 1936 Year Renovated: 1996

### Background

The Emergency Call Center, located at 43 Elm Street, is the location where staff answers emergency calls for the City. The only time the public interacts with this building is when staff give high school students a tour of the Communication Room. The front doors are locked. Currently there is no accessible entrance to the control room area where the public goes. There is a set of stairs outside the main entrance and a non-compliant ramp inside the control room.

### Key Accessibility Issues

#### Program Accessibility

Given the limited set of public programs that go on within this building, it may be sufficient to provide an audiovisual recording of the control room experience and tour for people who cannot navigate stairs.

The city could also consider making the front entrance accessible with a ramp or Limited Use Limited Access (LULA) Elevator, and address the interior non-compliant ramp to the control room.

#### Stairs

- Providing compliant handrails on the existing exterior stairs at the front entrance will increase safety and prevent falls.

#### Door



- The door to the Communication Room does not have 32" clear.

### Order of Magnitude Cost Estimates

- Communication Room door offset hinges: \$1,116
- Stair handrails: \$1,850

**Total: \$ 2,966**

**City of Everett**  
**911 Emergency Call Center**

ID	Location	Floor	Room	Element	Type	Photo	Issues	Current Measure	Recommendations	Quantity	Price	Cost Estimation
<b>Access to Goods and Services</b>												
<b>Doors, Doorways, &amp; Gates</b>												
1	Communication Room	1		Doors, Doorways, & Gates	Circulation		Clear width at door < 32"	30.5"	Use offset hinges to widen the door so that there is 32" min. clear width.	1	1116	\$1116
<b>Stairways</b>												
2	Main Entry	Ext		Stairways	Exterior		Handrails have non-compliant cross section Not maintained in operable working condition		Provide handrails with 1 1/4" - 2" circular cross sections. Ensure stair handrails are maintained in operable working condition. Currently one side is loose.	2	925 Labor	\$1850